

Service Area Strategic Plan

Department of Social Services (765)

Service Area 30 of 33

Other Payments to Human Services Organizations (765 492 03)

Description

This service area funds four contracts with different entities to support the mission of the Department and provide important services to low-income Virginians across the Commonwealth. The services provided through these contracts include emergency food services, nutrition education, homeless prevention and shelter support services, post-secondary educational services for TANF participants, and an asset creation initiative for low-income individuals.

The four contracts are with: Virginia Tech, to fund nutrition education services delivered by the Virginia Cooperative Extension to Food Stamp participants; United Community Ministries, to fund emergency food services as well as information and referral services; St. Paul's College, for post-secondary education services for TANF participants; and the state Department of Housing and Community Development (for two services): to fund community organizations that operate the Virginia Individual Development Account program, which matches the savings of low-income families to promote asset creation; and, also, to fund homeless shelters that provide shelter services and prevent homelessness. By law, these programs must serve low-income Virginians. The TANF block grant can only fund services to low-income families, and the nutrition education program can only serve Food Stamp participants with a net income of 130% of poverty or less.

Background Information

Mission Alignment and Authority

- *Describe how this service supports the agency mission*

Each of these programs support low-income families, assisting them in strengthening individuals, their families, and the capacity of their communities to address a myriad of needs including education, nutrition assistance, teen and non-marital pregnancy prevention, and asset creation.

- *Describe the Statutory Authority of this Service*

Public Law 104-193, the Personal Responsibility and Work Opportunity Act passed in August of 1996, eliminated the open-ended federal entitlement program of Aid to Families with Dependent Children (AFDC) and created a block grant for states to provide time-limited cash assistance and services for needy families.

The Food Stamp nutrition program is administered by the U. S. Department of Agriculture and federal statutory authority is the Food Stamp Act of 1977, as amended; federal regulations are codified at Title 7 of the Code of Federal Regulations (CFR).

The Appropriations Act of 2005 allocates the funds for each of these initiatives.

Customers

Agency Customer Group	Customer	Customers served annually	Potential annual customers
General Public (served unknown; potential unlimited)	General Public	0	0
Individuals, Children and Families (served unknown; potential unlimited)	Low-income Individuals and Families (served unknown; potential unlimited)	0	0

Anticipated Changes To Agency Customer Base

The increase in population diversity and increase in the number of individuals living in poverty in the Commonwealth will create a larger, more diverse customer base.

Partners

Partner	Description
Community Action Agencies	
State Agencies	
Statewide Community Action Organizations	

Products and Services

- *Factors Impacting the Products and/or Services:*

In addition to having a larger and more culturally diverse population eligible for services, TANF reauthorization has had a significant impact on this service area because the changes require the Commonwealth to serve more individuals, making it increasingly difficult to sustain TANF allocations outside of the formal TANF cash assistance and workforce program.

- *Anticipated Changes to the Products and/or Services*

The Department anticipates more multi-lingual products and services.

- *Listing of Products and/or Services*

- Education services
- Housing
- Support of organizations serving communities
- Services to protect vulnerable adults
- Economic assistance to low-income families/individuals or nutrition, child care, health care eligibility, and financial assistance to low-income families/individuals

Finance

- Financial Overview

The budget for this service area is a combination of federal TANF and Food Stamp funds. Matching funds come from Virginia Tech funding sources and are appropriated in that university's budget.

- Financial Breakdown

	Fiscal Year 2009		Fiscal Year 2010	
	General Fund	Nongeneral Fund	General Fund	Nongeneral Fund
Base Budget	\$2,074,500	\$10,037,628	\$2,074,500	\$10,037,628
Change To Base	\$5,472,779	\$0	\$5,472,779	\$0
Service Area Total	\$7,547,279	\$10,037,628	\$7,547,279	\$10,037,628

Service Area Objectives

- Provide resources to human services organizations in communities to assist low-income families.

Alignment to Agency Goals

- Agency Goal: Deliver high-quality, customer-focused services.

Objective Measures

- Timeliness of payments to human services organizations

Governor's Key:

No

Measure Type:

Outcome

Measure Frequency:

Annual

Frequency Comment: % of payments made in timely manner

Measure Baseline: 100% of payments were promptly paid (within 30 days) to human services organizations in SFY 2006.

Other Payments to Human Services Organizations

Measure Target: 100% of payments will be promptly paid (within 30 days) to human services organizations during SFY 2010.

Data Source and Calculation: Department financial systems